811

Ticket Totals Monthly

200K

131,478   134,049
114,810
99,181
100K
67,440

0
Jul 2022   Jan 2023

Late Notices Monthly

30K

21,223
19,220
20K   17,338 16,794   17,821
16,480
12,931   11,941
10K

0
Jul 2022   Jan 2023

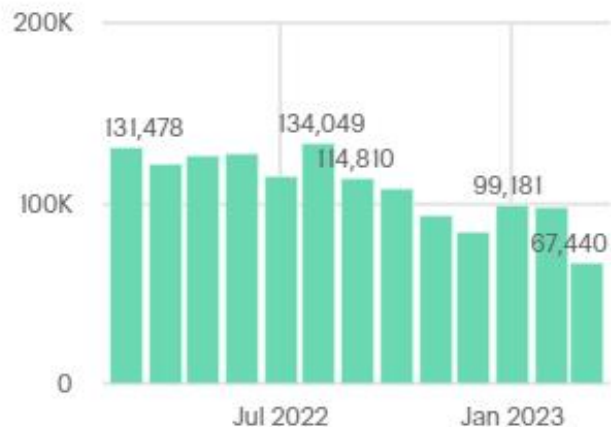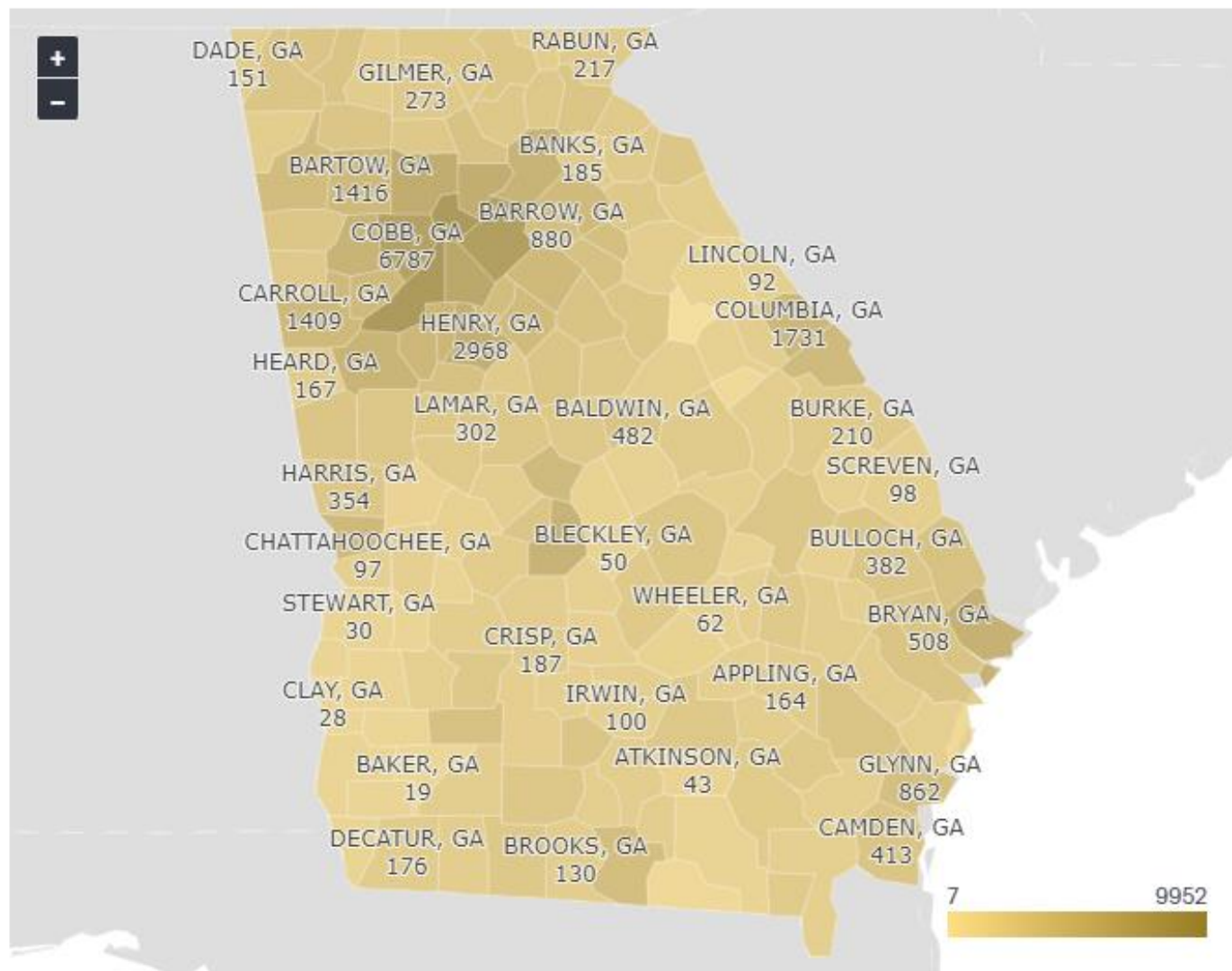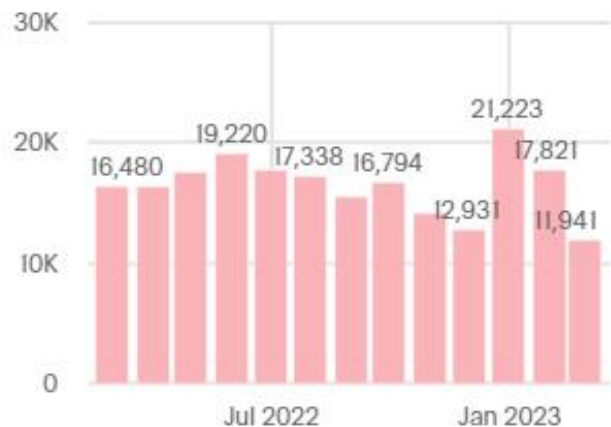## Tickets by County Last 30 Days

Drill down to explore tickets in that county by other data, such as Ticket Type, Day Type, or Last Response Code
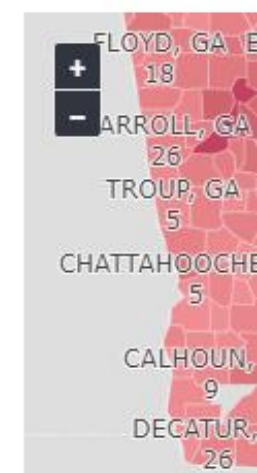
DADE, GA
151
RABUN, GA
217
GILMER, GA
273
BANKS, GA
185
BARTOW, GA
1416
BARROW, GA
880
COBB, GA
6787
LINCOLN, GA
92
CARROLL, GA
1409
HENRY, GA
2968
COLUMBIA, GA
1731
HEARD, GA
167
LAMAR, GA
302
BALDWIN, GA
482
BURKE, GA
210
HARRIS, GA
354
SCREVEN, GA
98
CHATTAHOOCHEE, GA
97
BLECKLEY, GA
50
BULLOCH, GA
382
STEWART, GA
30
WHEELER, GA
62
BRYAN, GA
508
CRISP, GA
187
CLAY, GA
28
IRWIN, GA
100
APPLING, GA
164
BAKER, GA
19
ATKINSON, GA
43
GLYNN, GA
862
DECATUR, GA
176
BROOKS, GA
130
CAMDEN, GA
413

7   9952

Ticket Count L
Unique ticket num

102.1

Late Notices L

9.78k

Late Notices L

FLOYD, GA
18
ARROLL, GA
26
TROUP, GA
5
CHATTAHOOCHE
5
CALHOUN,
9
DECATUR,
26

Work Information

Work Type :	replacing water service	Longitude :	-83.4710411
		Latitude :	34.2091869
Project Duration :	1 week	Done For :	GA 811
County :	JACKSON		
State :	GA		
City :	COMMERCE		
Explosives :	No		
White-Lined :	No		

Locate Instructions

FRONT AND BOTH SIDES

Remarks

test

Dates

Effective On :	02/15/202
Response By :	02/14/202
Updateable On :	03/08/2023
Update By :	03/13/2023
Expires On:	03/17/2023

Add Response

Facilities:

☑ Other (GAUPC)

Action:

1A
   Marked

1B
   Marked: High profile utility in conflict.

1D
   Marked: Ticket should have been white-lined but was not.

2B
   Marked with conditions: Privately owned facilities on property. Excavator needs to contact the private facility owner to determine how facilities will be located. If someone is needed to locate private utility lines, locators listings may be found in the yellow pages under Utilities.
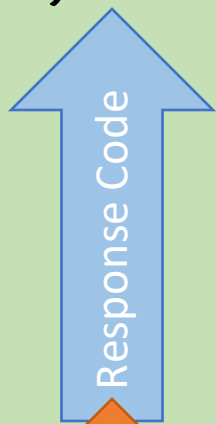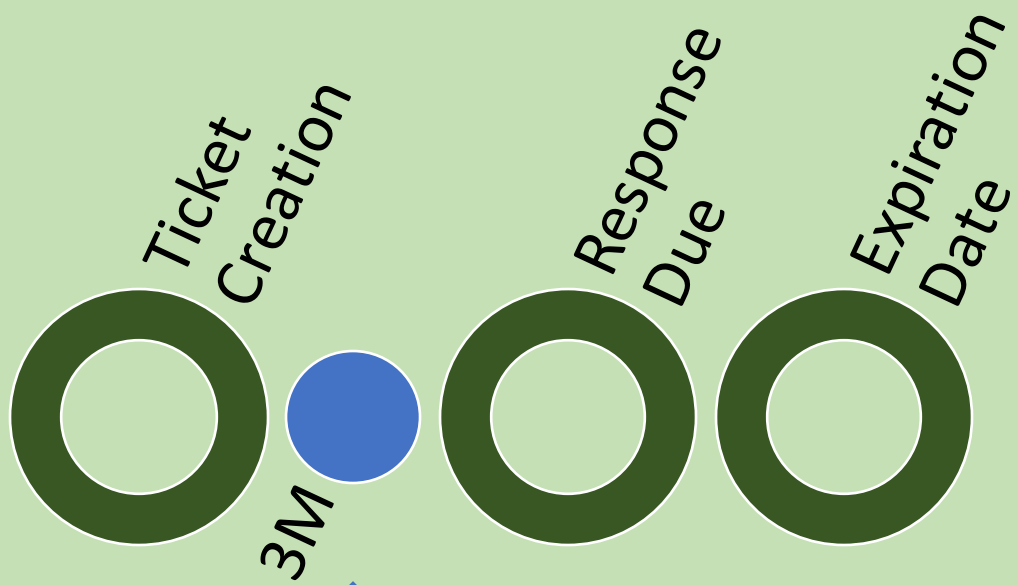
3A
   Unmarked: Locate technician could not gain access to complete the request. Locator will contact excavator.

3B
   Unmarked : Incorrect address information; contact UPC to obtain a new ticket.
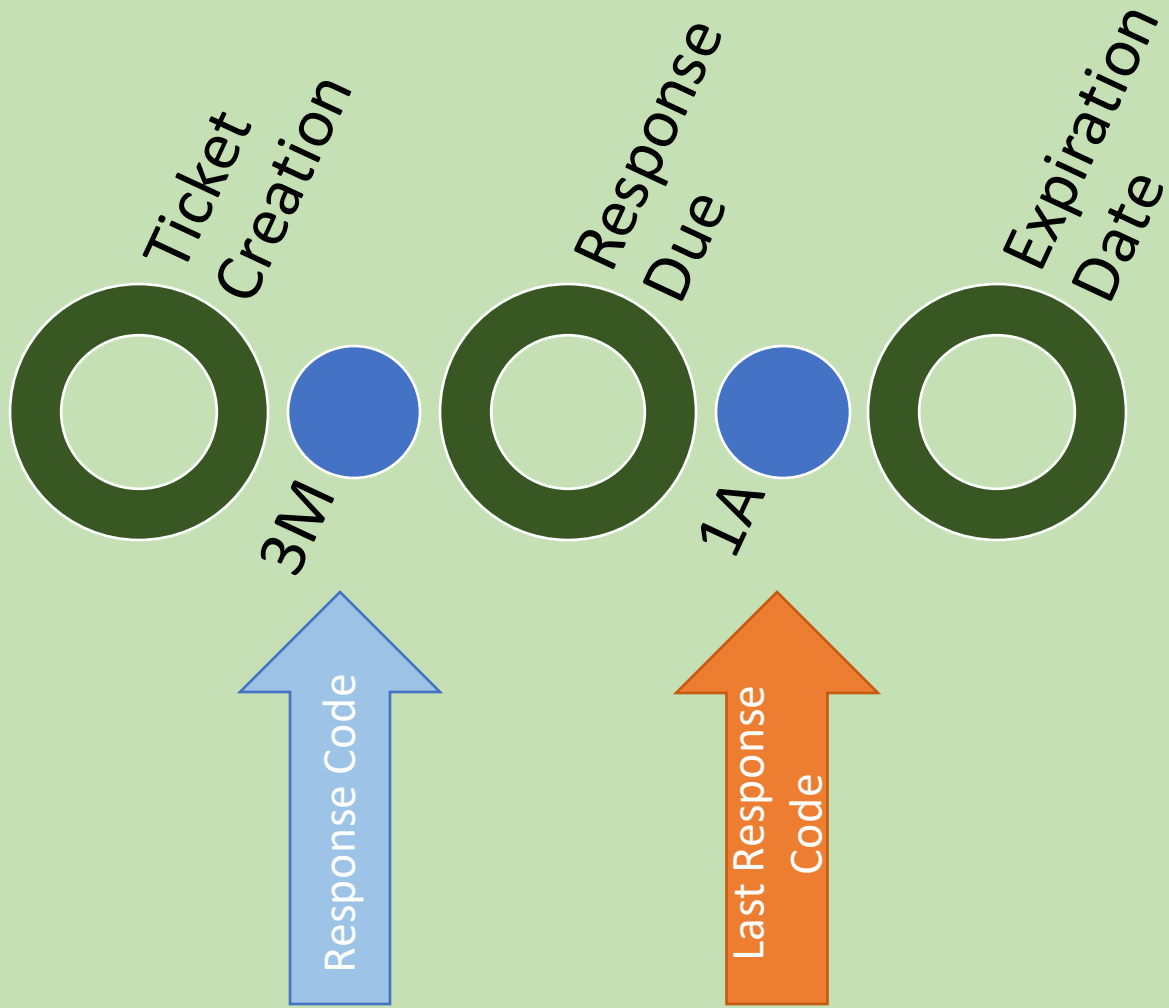
3H

Ticket Creation

Response Due

Expiration Date

3M

Response Code

Last Response Code

Response Code: The last response received *before* the Response Due Date

Last Response Code: The latest response code received

Ticket Creation

Response Due

Expiration Date

3M

1A

Response Code

Last Response Code

Response Code: The last response received *before* the Response Due Date

Last Response Code: The latest response code received

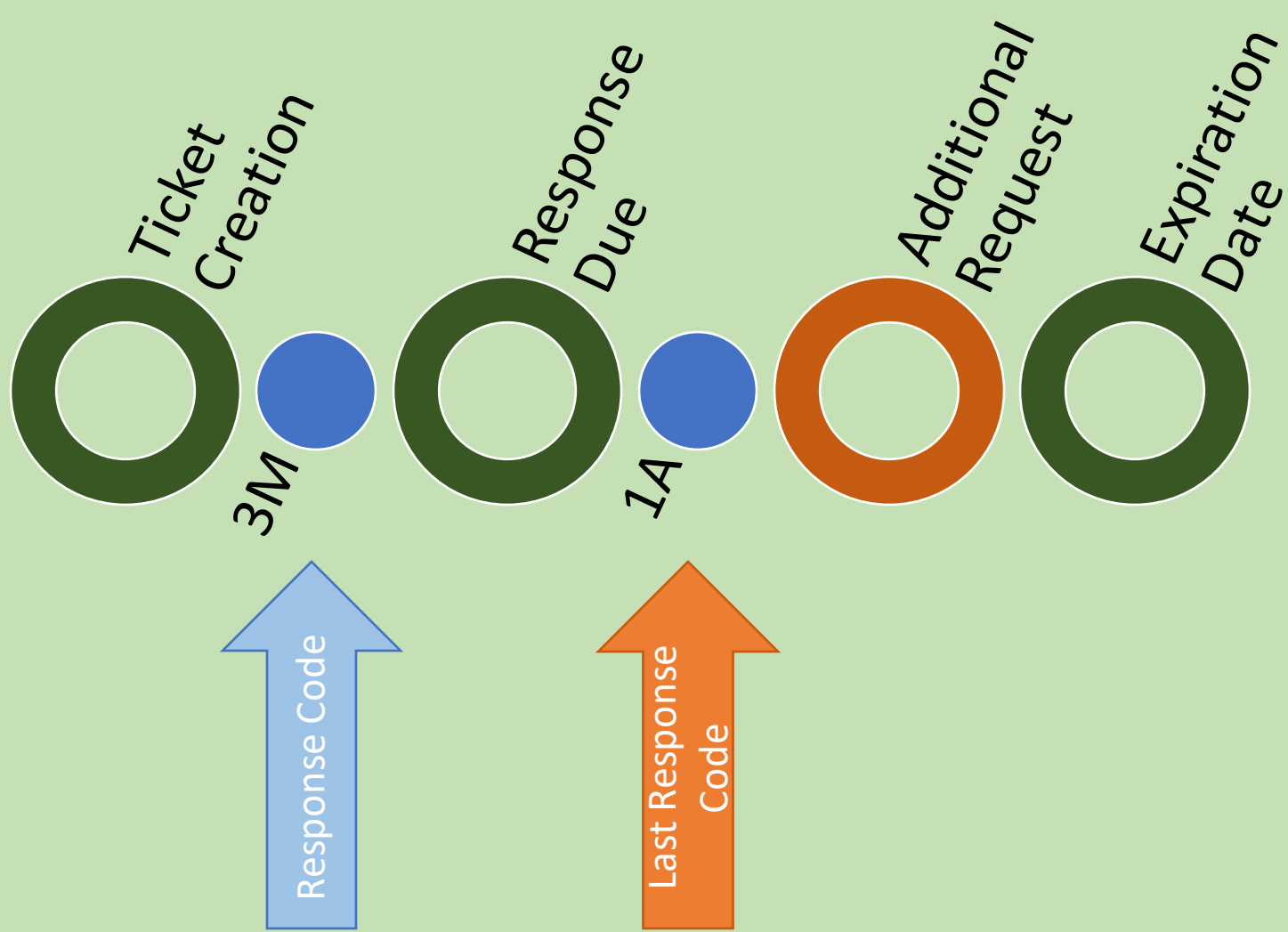**Response Code:** The last response received *before* the Response Due Date

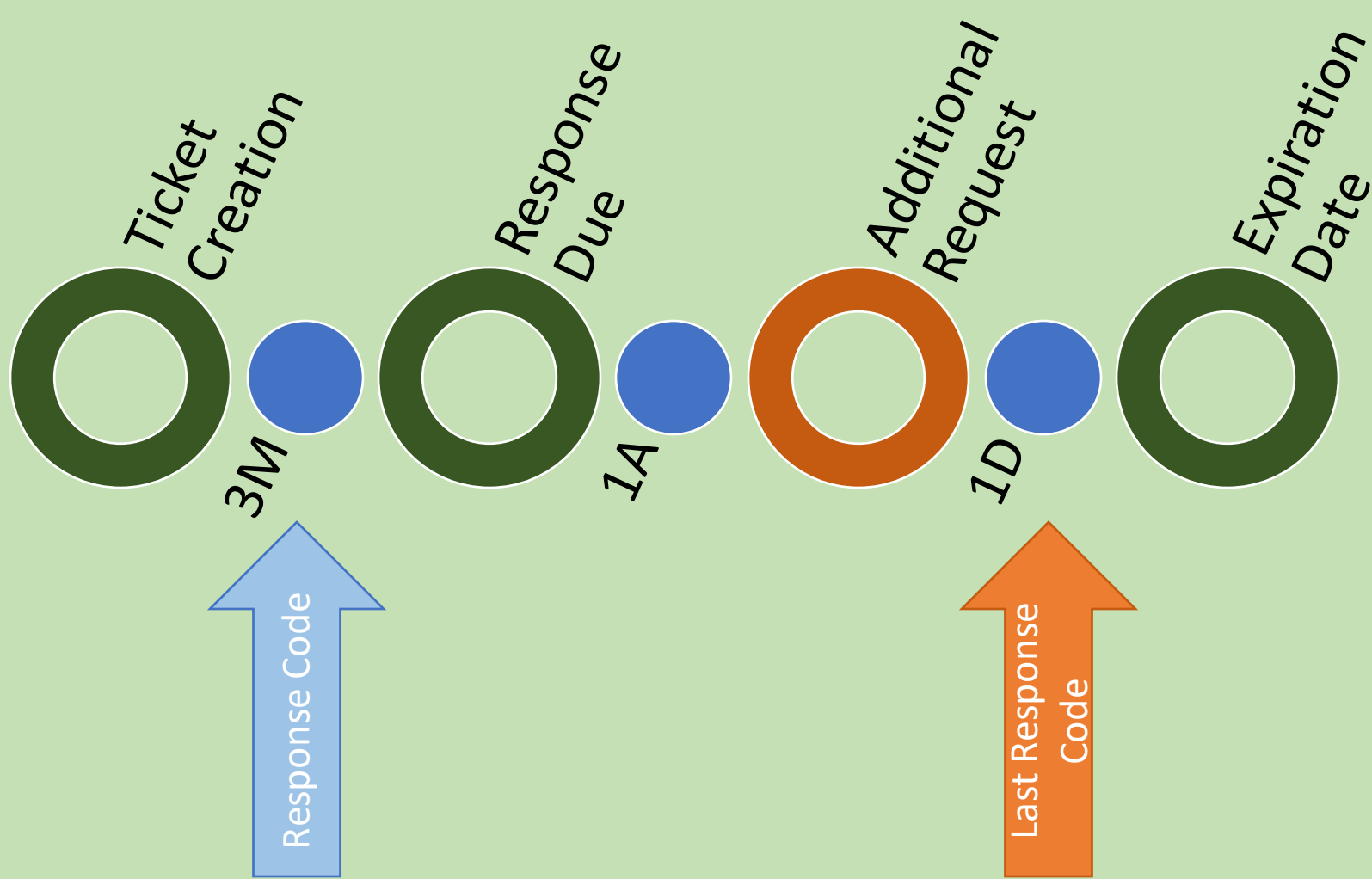**Last Response Code:** The latest response code received

Response Code: The last response received *before* the Response Due Date

Last Response Code: The latest response code received

Response Code	Last Response Code	County	City	Ticket Number Link
3M	4A	DEKALB	LITHONIA	230218-001220
3M	3M	DEKALB	ATLANTA	230218-001230
3M	4A	COBB	KENNESAW	230219-001058
3M	3M	FLOYD	ROME	230219-001249
3M	5	FANNIN	EPWORTH	230220-001074
3M	1A	FLOYD	ROME	230220-001082
3M	1B	FLOYD	ROME	230220-001082
3M	1A	RICHMOND	AUGUSTA	230220-001119

Response Types

1	Marked
2	Marked with Exceptions
3	Unmarked
4	Clear
5	No Conflict
6	No Locate Required
7	Refuse to Locate
8	Sewer Facilities
9	Design
10	Large Project

Response Type	Response Code	Last Response Type	Last Response Code	County	City	Ticket Number Link
3 Unmarked	3M	4 Clear	4A	DEKALB	LITHONIA	230218-001220
3 Unmarked	3M	3 Unmarked	3M	DEKALB	ATLANTA	230218-001230
3 Unmarked	3M	4 Clear	4A	COBB	KENNESAW	230219-001058
3 Unmarked	3M	3 Unmarked	3M	FLOYD	ROME	230219-001249
3 Unmarked	3M	5 No Conflict	5	FANNIN	EPWORTH	230220-001074
3 Unmarked	3M	1 Marked	1B	FLOYD	ROME	230220-001082
3 Unmarked	3M	1 Marked	1A	FLOYD	ROME	230220-001082
3 Unmarked	3M	1 Marked	1A	RICHMOND	AUGUSTA	230220-001119
3 Unmarked	3M	1 Marked	1A	RICHMOND	AUGUSTA	230220-001119
3 Unmarked	3M	1 Marked	1A	RICHMOND	AUGUSTA	230220-001125
3 Unmarked	3M	1 Marked	1A	RICHMOND	AUGUSTA	230220-001125
3 Unmarked	3M	4 Clear	4A	FULTON	ALPHARETTA	230220-001169
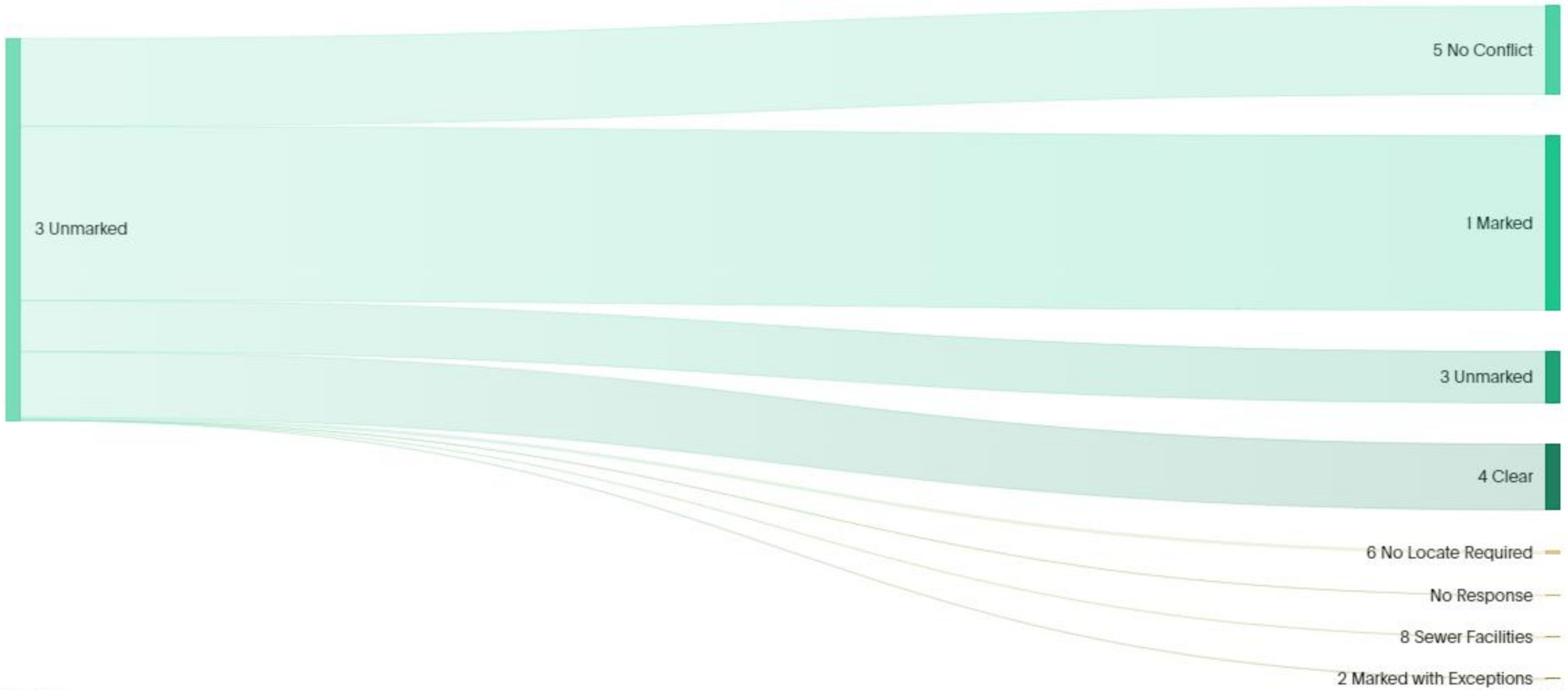
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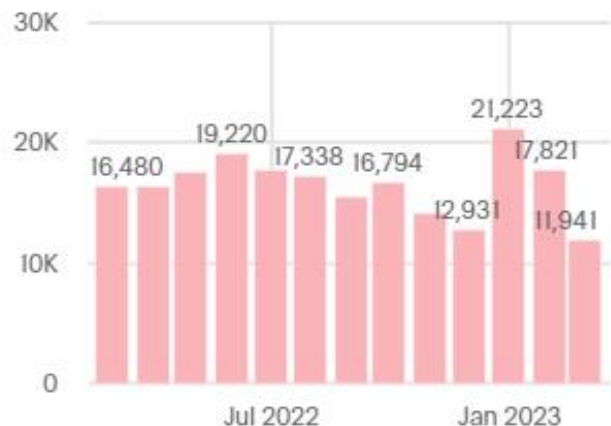
0

Jul 2022   Jan 2023

Tickets by County Last 30 Days

Drill down to explore tickets in that county by other data, such as Ticket Type, Day Type, or Last Response Code
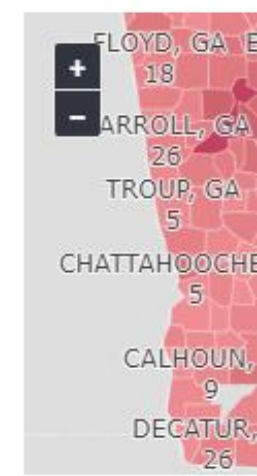

DADE, GA 151
RABUN, GA 217
GILMER, GA 273
BANKS, GA 185
BARTOW, GA 1416
BARROW, GA 880
COBB, GA 6787
LINCOLN, GA 92
CARROLL, GA 1409
HENRY, GA 2968
COLUMBIA, GA 1731
HEARD, GA 167
LAMAR, GA 302
BALDWIN, GA 482
BURKE, GA 210
HARRIS, GA 354
SCREVEN, GA 98
CHATTAHOOCHEE, GA 97
BLECKLEY, GA 50
BULLOCH, GA 382
STEWART, GA 30
WHEELER, GA 62
BRYAN, GA 508
CRISP, GA 187
CLAY, GA 28
IRWIN, GA 100
APPLING, GA 164
BAKER, GA 19
ATKINSON, GA 43
GLYNN, GA 862
DECATUR, GA 176
BROOKS, GA 130
CAMDEN, GA 413

7   9952

Ticket Count L

Unique ticket num

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Late Notices L

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Late Notices L

FLOYD, GA 18
ARROLL, GA 26
TROUP, GA 5
CHATTAHOOCHE 5
CALHOUN, GA 9
DECATUR, GA 26

Late Notices Monthly

30K

21,223

19,220   17,821
16,480   17,338   16,794
12,931   11,941

20K

10K

0

Jul 2022   Jan 2023

GEORGIA811
www.Georgia811.com

New Membership

Member Resources

Member Ticket Responses – PRIS

Member Reporting – ThoughtSpot

Service Area Map Management

Service Area Code Request

Extraordinary Circumstances

Member List By County

Training & Education

Locate Request Management

Locating Companies

CONTACT 811 BEFORE YOU DIG

STAY SAFE & AVOID UNDERGROUND UTILITIES

DIGGIN

- Subm
- View
- Resp
- Rene

DAMAGE PREVENTION SUMMIT
View Educational Presentations and More
CLICK HERE

ThoughtSpot – Member Reporting

Georgia 811 provides members free access to ThoughtSpot, a software platform that provides detailed member data on tickets and response information. Information is presented in two distinct pinboards (dashboards) in a variety of tables and visualizations that allow members to easily investigate their ticket data. Access to your ThoughtSpot data can be requested by filling out the form below.

First and Last Name *

Member Name *

Email Address *

Member Billing Code *

Submit

ThoughtSpot Training

Once you have used the form above to request your username and password for your specific member data, it is recommended that you view the ThoughtSpot training video. This training is self-paced, lasts 18 minutes, and provides members with information on how to best use the ThoughtSpot software to analyze their data.

To Access Training:

1. Visit https://learning.georgia811.com
2. Log in:
   - If you have previously taken a Georgia 811 online course, you will already have a username and password for the site.
   - For excavators who have never accessed the Coursettra site, it is recommended that you first allow emails from the sender mail@4iqidentity.com. Then, please select NO ACCOUNT. Fill out the form to create a username and password. After signing up and logging in to the system for the first time, there will be a verify emailL pop-up window that appears where you must select SEND CODE in order to receive an email confirmation that your account is successfully connected to your email address. If you do not wish to verify your email, you may select CANCEL to bypass this step and go straight into the student portal. When looking for your verification email, please make sure to check your spam folder. If you still do not receive the verification email, please contact Web Services at Learning@Georgia811.com.
3. After logging in, select BROWSE at the top of the page.
4. Click on MEMBER REPORTING – THOUGHTSPOT
5. Click on REGISTER, REGISTER, START NOW, and then START.
6. Click START NOW and you are ready to learn!

Other Data Enhancements

Marking Method (large projects)

Day Type (Week day, Weekend, Holiday)

Hour of Day

Project Days

Update Number

Active Large Projects

Active Large Projects with the Marking Method which indicates how the Large Project is being marked, such as Marking Agreement, Clear, or Mark Every 30

Ticket Number	Service Area Code ↑	Marking Method	Excavator Name	Digsite Address
409312-841727	DEEL70	Marking Agreement	S&L Loader Services	211 Oak Rd
837185-304783	DEEL70	Clear	Omni Fence Co	First Rd

Emergency Tickets Created On Day Type
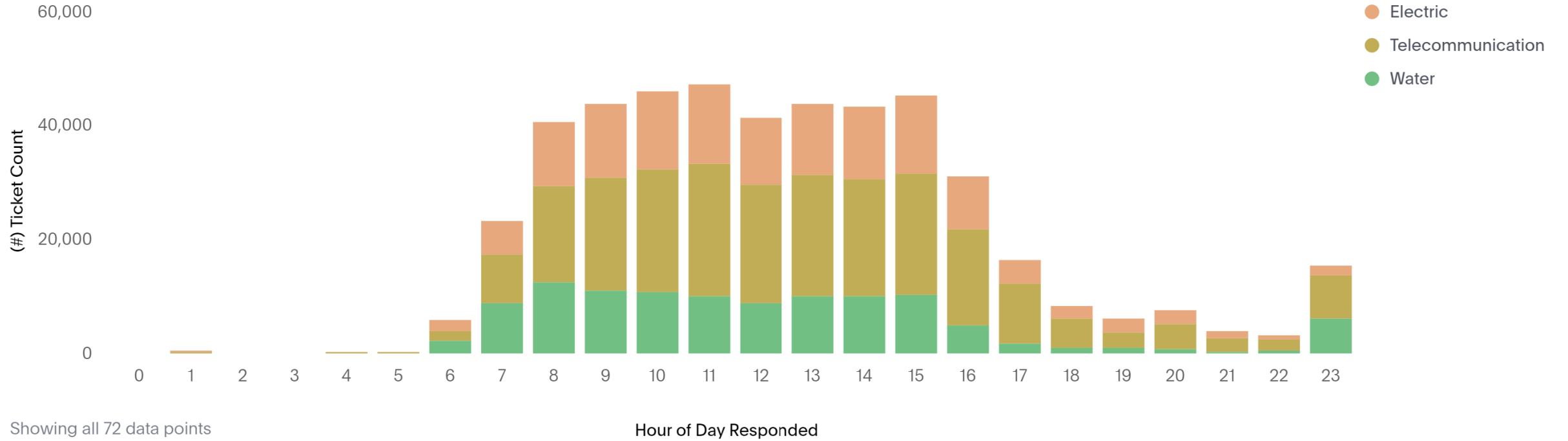
Ticket Type **emergency**

weekend

holiday

weekday
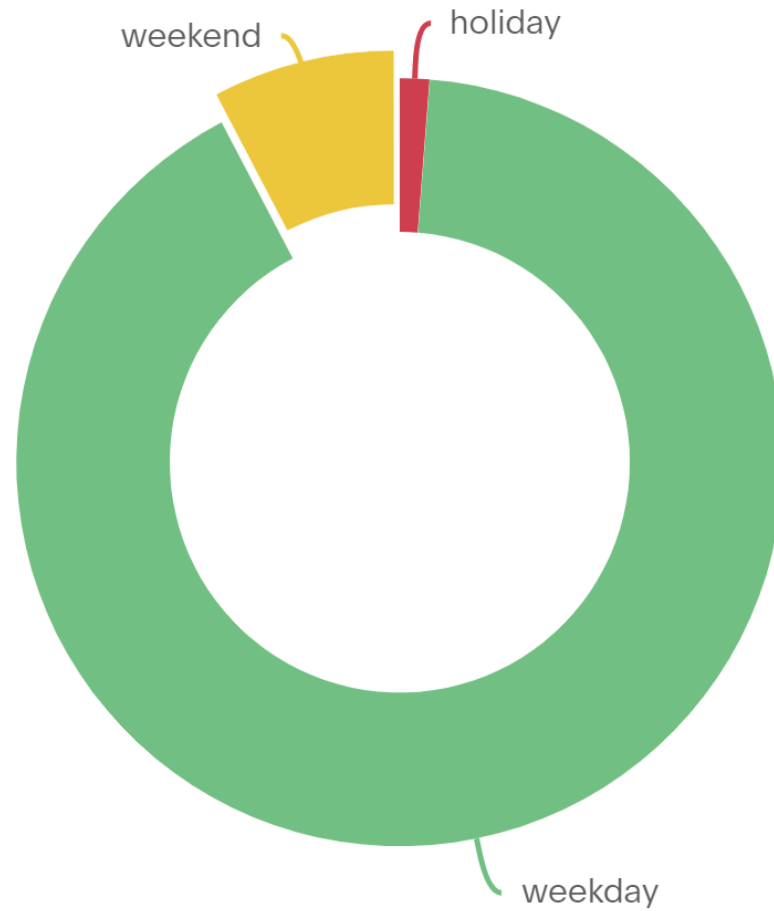
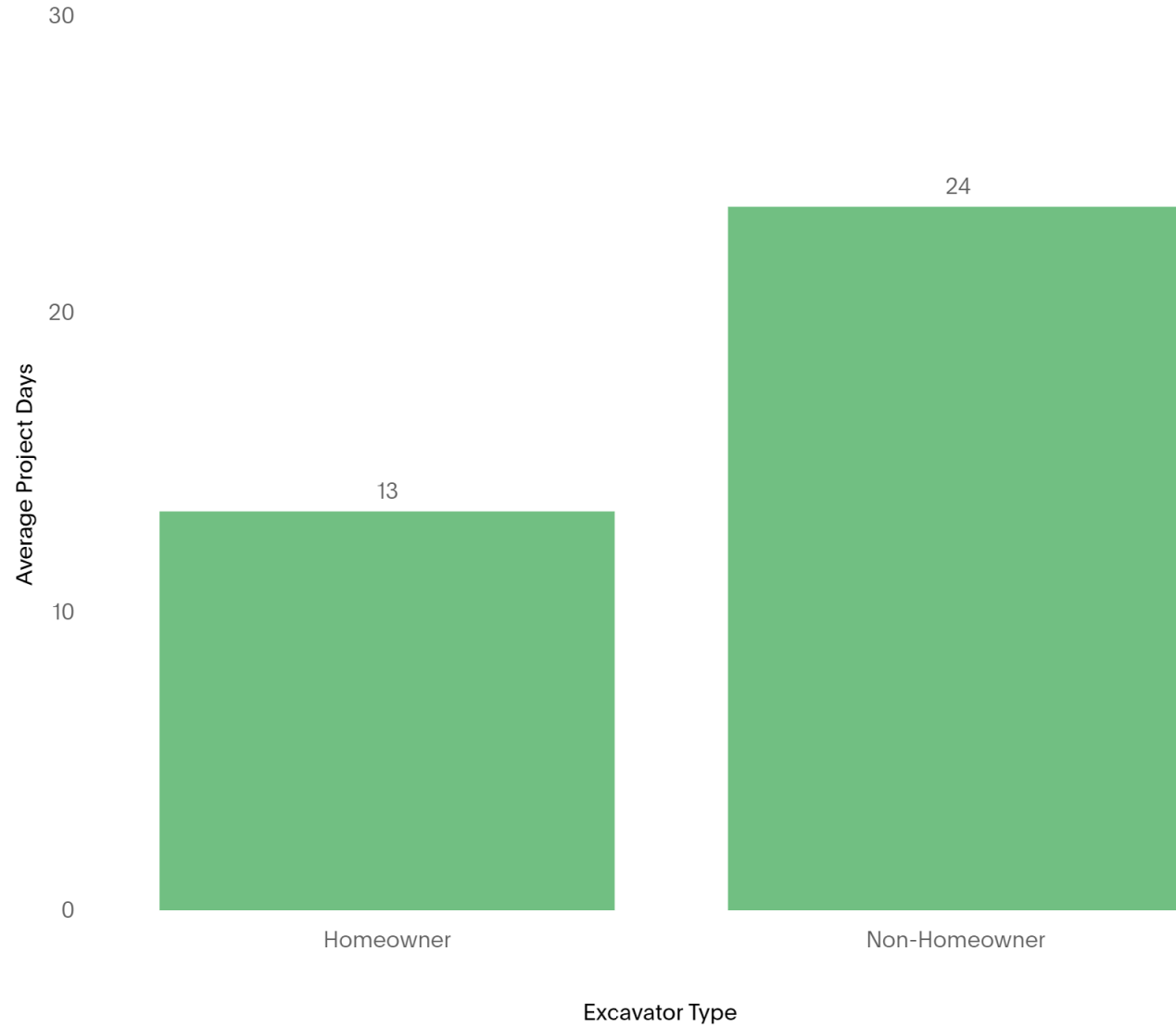Showing all 3 data points

Hour of Day Respose Times

@ Is Response Required true ▼   **Service Area Facility Type telecommunication, elect...** ▼   **Responded On Date >= 02/20/2023 < 03/22/2...** ▼

Legend:
- Electric
- Telecommunication
- Water

Y-axis: (#) Ticket Count — 0, 20,000, 40,000, 60,000

X-axis: Hour of Day Responded — 0, 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23

Showing all 72 data points

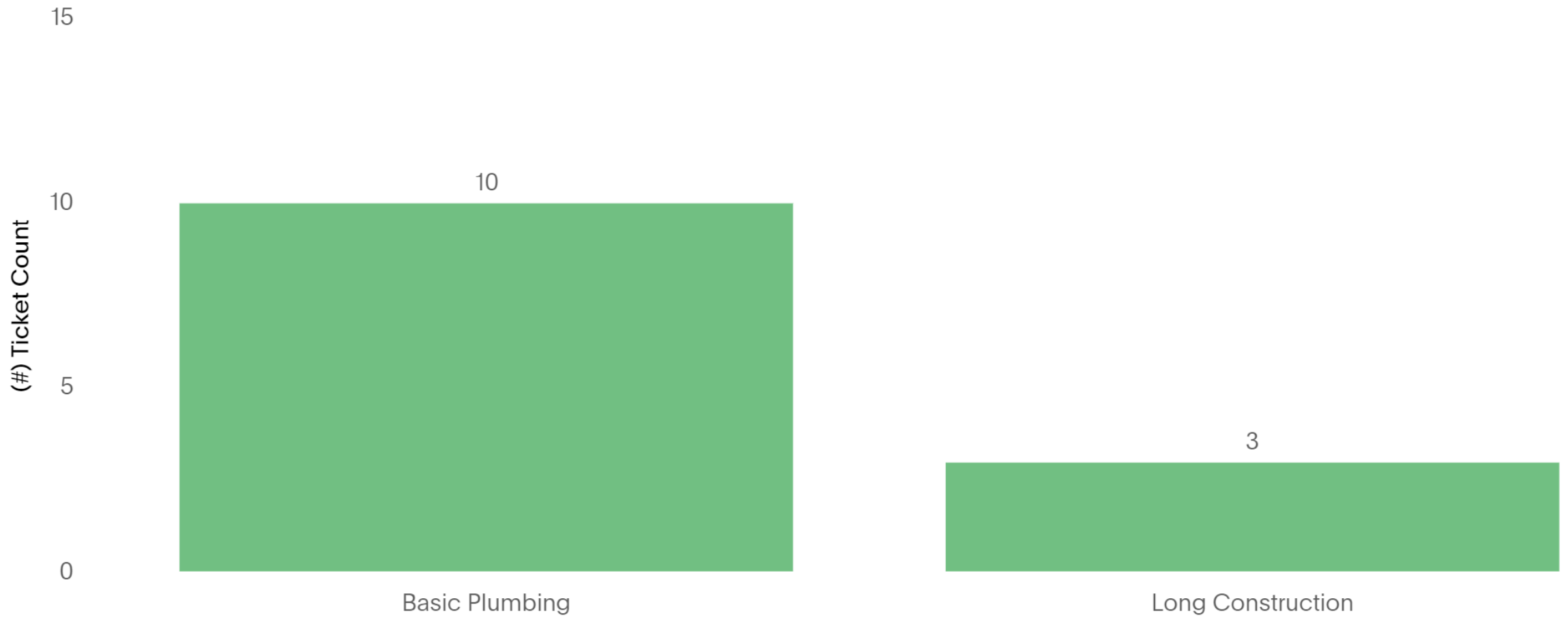**Average Project Days for Excavator Types**

Active Tickets Only

Excavators with Tickets Updated Over 3 Times

Update Number (Select) ▾   **Expiration Date >= 03/23/2023** ▾

Showing all 2 data points